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December 18, 2020

Hi Everyone:

Nothing new to report tonight. We are still on schedule to be taken off of the Fraser Health Authority outbreak list on Sunday, December 20th. We want to go over quite a few things with you this evening.

CHRISTMAS:

My comment last night with respect to implying that some residents would not be at Harrison Pointe for Christmas, which we have been advised by the FHA defies the December 9th Provincial Health Order, has brought up a lot of discussion. I merely meant that we know the families and residents quite well here and we are aware that some family members will be taking their parent home for Christmas. I don't mean that in a disparaging way, I am just saying that there are circumstances that in some cases make us aware that people will be going to a family member's for Christmas. We are not passing any judgement on what people do. We want you to know that we are not about to put anyone's health nor the 100% negative status in jeopardy and wind up back on outbreak status. If a resident goes to their loved ones for Christmas, they will have to be in isolation for 14 days and test negative again before re-entering the Harrison Pointe community fully. This is an FHA requirement and a Harrison Pointe requirement and is the only way to ensure that we take the proper steps so that we don't wind up with another outbreak.

HAIR SALON RE-OPENING:

I don't know about you, but I need a haircut!! I met with Nikki today and she will be back in business on Monday.

How do you book an appointment? There will be **NO DROP INS ACCEPTED**. Nikki will be here this Sunday from 2:00 pm to 4:00 pm to book appointments. You can call her on the hair salon phone at Extension 6015 to book an appointment. If you are able to wait until after Christmas, that would be very helpful.





ELEVATORS:

The elevators are a major area for person to person virus transmission, due to the fact that social distancing cannot be achieved due to the size of the compartment. **PLEASE** try to space out your ride times. Wait to get on the elevator if they are crowded. What else do you have to do, anyway? It isn't mandatory that you get back to your suite immediately following your meal. Take a breather, visit with a friend, etc and then take the elevator when it is less crowded. **WEAR A MASK ON THE ELEVATOR AND IN THE COMMON AREAS AT ALL TIMES UNLESS YOU ARE EATING.** Staff have all been wearing masks since March. We are all in the same boat!

BISTRO:

The Bistro will re-open on Monday, December 21st from 7:00 am to 10:00 am. As you will recall, it is no longer self-service. Please have patience while our server brings you your beverage, toast, muffin, etc.

HOUSEKEEPING:

Suite cleaning and laundering of sheets, towels and pillowcases will resume on Monday, December 21st. Due to Christmas falling on a Friday this year, we will start 5th Floor on Monday instead of Tuesday for the next two weeks. Therefore, each floor will be one day earlier for next week only.

LAUNDRY:

The laundry rooms will be open to residents again on December 23rd.

NEW STAFF:

We have 11 new staff members, all hired in the last two weeks. Monday will be the first day that they will be working in the Dining Room here, serving meals to you. Please have patience and understanding for them. They are a wonderful group and we think you will really enjoy interacting with them!





DECLARATION OF THE END OF THE OUTBREAK:

This is scheduled to happen on Sunday, December 20th. This means that our “new normal” will return. We cannot stress enough that you need to be careful when going into the community. Do what staff do – if we don’t have to go to a store, we don’t go. I try to buy anything I need online. We wear masks everywhere we go, sanitize our hands and touch nothing that we don’t have to touch. **BE CAREFUL!**

We will continue to test and monitor all of our staff to ensure that we are all NEGATIVE for COVID-19. This is to protect you. So, please do your part to protect us.

Thank you!

- Glenn

