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November 22, 2020

TO RESIDENTS AND FAMILY MEMBERS

Hi all

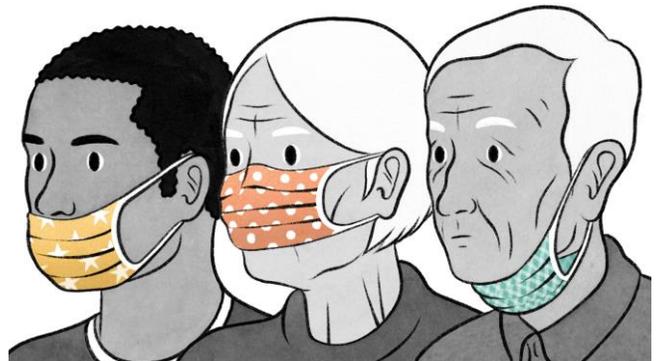
I moved back home Friday night and last night realized that I didn't have access to all of your emails to send out a letter. There wasn't anything to report.

I would like to thank those of you that have been getting out for walks for wearing your masks. This is incredibly important. It will protect you against coming in contact with droplets from a person who is infected with this virus. While we are talking about wearing masks, let's get one thing abundantly clear:

CORRECT



INCORRECT



It is truly surprising how many people wear their mask under their nose or like the fellow on the right of the pictures.

Anyone that requires a mask, please see reception and we will give you one at no cost.

I have asked Fraser Health to review our "return to normal" plan and we should know where we sit on this by tomorrow morning. I will let everyone know as soon as we know. There is a new order from the Provincial Health Officer that states that anyone in a public place such as a hallway corridor, elevator or community gathering place, must wear a mask. That means that





you will have to wear a mask inside Harrison Pointe in the halls, common areas and elevators. This isn't just an order from the PHO, this is just good advice to follow. It is extremely unlikely that anyone would have contracted this virus if every one of us had been wearing masks properly. They aren't that hard to get used to. Staff have been wearing them for 9 months now!

Thank you for all the kind words from families. Your words mean a lot to me and to all of the staff. A lot of things have changed here over the past 3 weeks. We have separated each department from the other department so that if any staff contract the virus, it will remain in that department, so that we can still function and run this place. Only certain staff are allowed on certain floors with very few of us being permitted to go to more than one floor and kitchen staff are confined to the kitchen and hangar.

I think we are in great shape going forward. Let's all work at keeping it that way.

I am told that all 6 residents are doing remarkably well. One has recovered completely, one still has no symptoms and the other 4 seem to be doing very well. All of our staff have recovered but one staff member's husband is not doing as well. Hopefully that will change very soon.

I will let everyone know the results of our discussion with Fraser Health in the morning.

- Glenn

