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Dear Resident:

July 24, 2020

We continue to watch the COVID-19 situation carefully and review new information from BCCDC and the FHA daily.

We have been working towards relaxing Harrison Pointe's restrictions so that residents can begin to get back to normal but have to carefully blend that with the restrictions of the governing bodies.

We are going to go slow to be safe, because as you all know, COVID-19 is on the rise in B.C. again due to the relaxation of the rules.

FIRST PHASE:

The first phase of re-opening will be the opening of the Dining Room and return to a choice of meals at lunch and dinner. There is a catch, however and knowing how fixated and regimented some of you are with where you sit, we anticipate a backlash in this area. To maintain a level of safety, we can only have three people per table. We will be bringing in more tables into the Dining Room and setting 3 place settings at each table. The bistro will be for couples only. There are 16 couples, both married and friends and this will work nicely for two sittings of 8 couples.

Now the part that will displease some people. We have to have a system in place to be able to "Contact Trace" any case of COVID-19, should someone contract it. That means that we need to be able to tell the health authority, who will immediately converge upon Harrison Pointe should we get a case, everyone who that person came in contact with. So, we have to go to assigned seating until this pandemic is over or at least is over in B.C.

We will select and assign seating. You already know if you are a couple, so there is no discussion to be had there, you will be sitting with your significant other. We will attempt to





seat people with people that we feel will enjoy each other's company but nothing will be perfect. It can't be by your choice because managing 150 peoples' preferences would be a nightmare. We have to hire and train a few more servers and will be conducting interviews this coming week. Some of our previous employees will not be returning. We anticipate that the dining room will be open for service on August 10th, although it may happen sooner. We will keep you apprised.

At this time, we are also trying to relax the quarantine rules. Only a hospital visit will remain to invoke a 2 week quarantine. We have no leeway in that regard. Doctor's and dentist's appointments will be a 1 week quarantine. Remember, while in quarantine you can still go for walks as long as you make a direct exit from the building by way of the service elevator and service entrance, without loitering in a common area and wear the PPE that you will be provided with.

We appreciate that we are all missing out on a lot this summer. All of us, staff and residents are. With respect to the residents who have specific activities that they want to partake in, we ask that you come and speak to Glenn and explain your situation. If we can accommodate your request, we will provide you with guidelines and PPE that are designed to keep you safe. At this time, going to Walmart or Safeway or getting your nails done (or going to the Cultus Lake Waterslides), is not part of an accepted activity as these are probably the most dangerous contact points that you can enter at this time. We encourage residents to carefully consider your requests before submitting them to Glenn. This is a dangerous time. We already had one resident go through 3 months of COVID-19 infection and their journey is not yet over (they caught it while in convalescent care, not at HP).

Visitor regulations, as they now exist, remain in place in accordance with Fraser Health Authority regulations for assisted living.

Sincerely,

Glenn S. Bell, BCLS, ASCT
Co-Owner and General Manager