



21616 - 52nd Avenue
Langley, B.C. V2Y 1L7 CANADA | TEL. 604.530.1101
FAX. 604.530.1105

July 6, 2020

MESSAGE REGARDING VISITS

Dear Residents and Families:

We have developed a more detailed plan regarding the visits with loved ones. Please review the following:

- To book an appointment, please contact reception at 604-530-1101, Extension 6000 between 10:00 am to 12:00 pm and 1:00 pm to 3:00 pm any day
- There are three locations for visits. A. Outside on our patio; B. In the hangar; and 3. A distant visit from the nurse station patio to the port cochere (seating will be provided).
- Visitors who have travelled onboard a commercial airline or ferry or have left the Province of B.C. within the last 14 days must visit their loved ones at location #3.
- Visitors must abide by the attached Poster prepared by the B.C. Centre for Disease Control (see reverse of this letter for poster).
- Although you will be able to enjoy a private conversation with your loved one, visits will be periodically checked to ensure compliance.
- For now, visits will be scheduled between 10:00 am and 4:00 pm, Monday to Friday
- Visits will begin on Wednesday, July 8th

Thank you very much for your patience and understanding.

Sincerely,

Glenn S. Bell, BCLS, ASCT
Co-Owner and General Manager





Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



Social visiting guidelines for Long Term Care and Assisted Living facilities



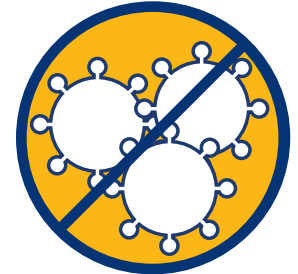
Do not enter if sick, in self-isolation or in quarantine



Only one person is allowed per visit



Visits must be booked in advance with the facility



During an active outbreak of COVID-19 at the facility, visits will not be permitted



Clean hands before and after visiting. Use soap and water or alcohol-based hand sanitizer



Cough or sneeze into your elbow and do not touch your face



All visitors are required to bring and wear a mask



Please maintain a distance of 2 arm lengths from others



Designated visiting areas will be provided. Visits with clients who have mobility challenges will be assessed individually

