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June 13, 2020

RESIDENTS AND FAMILY MEMBERS

As you all know, this week we started allowing visitors on the outside patio. We felt that our measures had kept us safe and that controlled visits would be wonderful for the well-being and mental health of both our residents and their families. That has gone well but we received a Directive and Order from the Chief Medical Health Officer for the Fraser Health Authority on June 12 (copy of the directive attached).

We have to suspend visits again except for family visiting residents who are “actively dying”.

It is interesting, once again, that the Provincial Government is actively relaxing all regulations that affect the general public and are rigorously tightening the regulations that affect the elderly in seniors homes, but I will let you all draw your own conclusions there.

I think that the tighter regulations are good, whether any of us like them or not. We need to keep a watchful eye on Ontario and (possibly even more importantly) Italy and Iran, who are experiencing the second wave now.

People continually ask me when this will end. I think that we need to come to terms with the fact that we are in this for the summer. Slight relaxations may be coming soon but the basic 2 metre rules, quarantines and social distancing is with us at least until the Fall, in my opinion.

So, as of 5:00 pm, Monday, June 15th, we have to cancel all visits again.

My sincere apologies.

Sincerely,

Glenn S. Bell, BCLS, ASCT
Co-Owner and General Manager



COVID-19 UPDATE

June 12, 2020

Long-Term Care & Assisted Living

NEW Class Order for Long-Term Care, Private Hospitals and Assisted Living

- Yesterday, **Dr. Martin Lavoie, Fraser Health Chief Medical Health Officer (MHO) issued a new [class order](#)** for LTC, AL and private hospitals
- This order cancels and replaces the previous Orders from March 24th and April 9th
- There is no major change required by any site as a result of this replacement order
- The order has been issued to simplify the direction for sites to follow, and to minimize the need for changes to the order in the future
- **The key changes are:**
 - Required implementation of the [Infection Prevention and Control for Novel Coronavirus \(COVID-19\): Interim Guidance for Long-Term Care and Seniors Assisted Living](#) released on May 19th by the BCCDC and Ministry of Health
 - Authority of the Fraser Health Long-Term Care and Assisted Living Coordination Centre (the “Coordination Centre”) to provide additional directions based on level of risk that may supersede the above guidance
- The order indicates that, “Where there is a conflict or inconsistency between the BCCDC Guidance and directions issued by the Coordination Centre, the directions of the Coordination Centre will prevail.”

Regarding Visitors to Long-Term Care, Private Hospitals and Assisted Living Sites

- Due to the ongoing risk level in the Lower Mainland, Fraser Health continues to require you to allow essential visitors **only for actively dying residents/tenants (and only one essential visitor at a time)** -- at Long-Term Care (LTC), Private Hospitals and Assisted Living (AL) sites
- **The Coordination Centre is developing further directions regarding essential visits to LTC, Private Hospitals and AL sites** in alignment with the Ministry of Health and the other Health Authorities in BC. We will provide further direction once finalized and approved

Notification Process for Suspected/Confirmed Staff and Client Cases

You are no longer required to email covid.ltc.al@fraserhealth.ca to notify of any swabs

You are required to follow process for 1+ confirmed COVID case or 1+ symptomatic cases with results pending (staff or client):

1. **Notify Public Health Hotline:** Phone 604-507-5471
2. **Maintain** a report and tracking list of symptomatic staff (see Public Health Tool 28: Staff Illness Report and Tracking Form in COVID Binder) and a separate report and tracking list of symptomatic clients (see Public Health Tool 27: Resident Illness Report and Tracking Form in the COVID Binder). Submit daily to Public Health Fax: 604-507-5439.