



21616 - 52nd Avenue
Langley, B.C. V2Y 1L7 CANADA | TEL. 604.530.1101
FAX. 604.530.1105

May 15, 2020

Hi all:

I hope that you are all doing well and are all safe.

There are a lot of people asking about when we will be re-opening our doors to visitors and allowing residents to visit the community.

There are conflicting messages going on and I would like to enlighten you to them in this letter.

On the one hand, you hear of how the government is relaxing all the rules and opening up restaurants, personal service establishments and gyms, etc. On the other hand, the Health Authorities have finally figured out that this is a serious issue and are creating very stringent rules that all assisted living and long term care facilities must abide by. Better late than never, as they say.

It would appear that the answer is that to appease the public, the government is going to relax all the rules that affect the majority. I doubt that this pleases Dr. Bonnie Henry, but that is something that we will never know. Assisted Living and Long Term Care facilities are now under very strict guidelines. Nothing will change in the near future. We would not relax our protocols even if the government instructed us to because every indication is that there may be a second wave coming if we get too relaxed about this.

Langley Lodge was on CTV News last night. They had 22 cases of COVID-19, 3 deaths and 2 nurses infected in addition to the 22. Today they have 31 resident cases and 5 nurses infected. The average death rate for anyone over 80 years of age has been reported to be as high as 90%. Those are pretty nasty odds.





So, we will continue to monitor this situation and advise you when we think that we can relax the rules. We anticipate a major spike in cases about 10 days after this long weekend, which would be consistent with the Easter long weekend.

We can beat this, but we must remain vigilant.

Many have asked about our one resident who has COVID-19 (again – she contracted it while in a rehabilitation facility and poses no threat to the residents at Harrison Pointe). She is still in critical condition and on dialysis. We ZOOM with her every few days and wish her and her family the best. Abbotsford Hospital, where she is, has just announced a major outbreak.

So, please don't ask us to relax any rules at this point. We are trying to keep your loved ones busy and, if you like, would gladly set up a skype, facetime or ZOOM meeting with you and them. But for the foreseeable future, we will not be opening Harrison Pointe or Harrison Landing to any visitors.

Please understand that we are trying to protect your loved ones. Once the virus is in the building, it ravages human life at an outstanding speed and we need to be respectful of what this damn thing is capable of. Once it makes its way inside, you are dealing with an entirely different situation. We are prepared. But we **DO NOT** want to have to go there.

If anyone has any concerns or questions, please call me at your convenience at 604-530-1101 Extension 3401.

Thank you

Sincerely,

Glenn S. Bell, BCLS, ASCT
Co-Owner and General Manager