



21616 - 52nd Avenue | TEL. 604.530.1101
Langley, B.C. V2Y 1L7 CANADA | FAX. 604.530.1105

DELIVERIES

Hi All:

April 6, 2020

We have been inundated with deliveries for residents, which is fine, but we do have a request to make.

Could you please restrict your orders to a small amount at a time – say two or three bags worth? We have had two deliveries today that totaled 22 bags of groceries and still had the two to four bags from at least another 20 residents. It takes a considerable amount of time for staff to clean all of the product in each bag, so if at all possible, if you could limit the purchases to necessities, that would really help us out!

Things are still going well here. Residents seem to remain very positive and are incredibly gracious to staff. I sincerely appreciate the kind words that have come through the emails and we print out your emails and put them on the bulletin board in our staff room so that all can see.

Good things always seem to come out of bad, don't they? This situation has brought many of us closer together as we work as a team to deliver services and keep people safe. Residents have been absolutely amazing! We have had virtually no food complaints, even though the current situation is less than "stellar". Family have been spectacular and sympathetic to our mutual efforts. Thank you for that! And we all seem to be saving money, don't we? We can't go anywhere!!

We are doing daily programs but they aren't anywhere near what they were. We apologize for that but with limiting numbers to any one activity and spacing requirements, there are just so many activities we can do. We are limiting all of our activities to the dining room so that we can have an active sanitizing program going on without missing anything. I know that the residents miss BINGO but that is one of the activities where we can't achieve social distancing or be absolutely certain that the cards have not been contaminated between BINGO calls.

I hope that every one of you remain safe. We probably all know someone who has been affected by this and my heart goes out to you. We will get through this and life will normalize again. We continue to work towards a COVID-19 FREE environment and will let all of you know if any cases arise within these building walls.

Thank you.

- Glenn Bell

