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April 3, 2020

Hi Everyone:

Just a quick Friday update for you all.

Many of you are providing your loved ones with necessities, which is great to see! We ask that you try to restrict your deliveries to after 10:00 am and before 4:00 pm if at all possible. This is because our staff have to sanitize everything you deliver and after 5:00, our care aides have to do the sanitization of whatever you deliver. We have had to take on all of the Fraser Health Authority responsibilities due to their continued practice of sending care aides to and from all of the care homes instead of providing cluster care, so our care team is working double time. So, if at all possible, if you could come before 4:00 pm with your deliveries, that would really help us out.

I'm sure that you watch the news daily and are noting the increase in care homes that have an infection, either staff or resident. We remain COVID-19 free thus far and remain cautiously optimistic that our protocols are working. We continue to monitor staff and resident temperatures daily. April 11th will mark 14 days since we refused all outside health care workers access to Harrison Pointe and quarantined any resident that had come in contact with them. We will keep you all apprised of the situation and want to thank all of you for your continued kind words of support.

We are still in good shape, our staff remain well and we remain optimistic. Enjoy your weekend (which is kind of tricky these days!)

Sincerely,

Glenn S. Bell, BCLS, ASCT
Co-Owner and General Manager

