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April 23, 2020

Hi all:

It has been two weeks since my last letter to you. Sorry about that. I haven't had much to tell you.

My letter to you of April 10th set off quite a storm with the media because a family member sent it to the Province newspaper and I was approached by a reporter. The reporter did a story which was published in the Vancouver Sun and Province and then on the next day, Friday April 17th, BCTV News picked it up, came out and interviewed us and had a story on the 6:00 pm news.

I think we are slowly getting somewhere with the FHA and this single site, cluster care system. After 3 weeks since Dr. Bonnie Henry's suggestion – it was an order only because the Public Health Act has no procedure for making "suggestions" – to single site but left it up to the Medical Health Officer for each Health Authority to decide whether they would or not, it still has not been accomplished.

On tonight's 6:00 pm BCTV News, one of our residents, Rose Leroux, is interviewed about how she felt about her care aides going from building to building.

It may interest you all that the Sun and Province published their story on April 16th, the BCTV News ran their written story and live news report on April 17th and we had our first inspection in 17 years of operation by an officer of the Community Care Facilities Licensing Branch on April 21st. Quite a coincidence.

We passed with flying colours. Personally, I think they should be making inspections all of the time. How else are we held accountable? I do wonder if any other facility was inspected though.

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Everyone at both Harrison Pointe and Harrison Landing are still safe and well. The FHA now has 11 facilities listed as outbreaks in their health authority. This is on top of Vancouver Coastal Health, who currently have 22 facilities with outbreaks.

We do have a sad note to tell you that has really hit us close to home. One of our residents, who has not been at Harrison Pointe since February 12th, is in Abbotsford Hospital with COVID-19 after contracting it from a roommate in their suite while they were in convalescent care. This poses no threat to any residents at Harrison Pointe but is very sad for us, nevertheless. They are on a ventilator in the ICU unit.

Deliveries are going well and we have daily activities for the residents in the dining room, although many residents have chosen to self-isolate to be safe.

If anyone has any concerns or questions, please call me at your convenience at 604-530-1101 Extension 3401.

Thank you

Sincerely,

Glenn S. Bell, BCLS, ASCT
Co-Owner and General Manager