



Harrison Landing

April 11th, 2020

Dear Residents and Families,

First of all we want to wish everyone a Happy Easter! Although we know we will not be celebrating in the usual ways this year, we can still enjoy connecting with each other.

We know that some of our residents are having an especially hard time with everything that is going on due to COVID-19. And we know how much families want to cheer them up by bringing care packages. We are starting to receive an incredible amount of deliveries, and everything that comes in has to be disinfected and then delivered by our staff. I would like to assure you that we can provide residents with milk, loaves of bread, fruit, etc. We are providing room service for breakfast, lunch, 2pm snack time, and supper. And there is no shortage of desserts and cookies here! There is no need for basic grocery items to be dropped off. We understand that you want to show your love in this way, but we must ask that you please limit deliveries. We thank you very much for your understanding in this matter, and we know that this is an incredibly difficult time for our residents, as well as their families. A few key points we want to communicate:

- Please restrict deliveries to between 10am and 3pm only, and only deliver things if and when they are truly needed. Deliveries should not be frequent.
- Do not come to our grounds and try to visit with your family member through the gate, we cannot allow this for safety reasons.
- Remember that the best thing you can do for your loved ones right now is to stay at home as much as possible! The more we all do this, the sooner it will be over.
- We strongly encourage you to sign up for a video call, which we will help facilitate. This is a great way to have a virtual visit! This is much more manageable for us, and it is also the safest way to visit.
- Please do connect via phone calls, and do so often! Frequent reassurance is required at this time, and this is a great way that families can assist us in keeping everyone in a positive frame of mind.

We are all in this together!

Again, Happy Easter from Harrison Landing
Staff and Management

Harrison Landing

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