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March 13, 2020

Dear Resident

We have made the decision to lock down Harrison Pointe to all visitors with the exception of Care Workers, who will have to abide by our strict protocols.

We are trying to act in advance of the problem. We can't react **AFTER** we have been advised of where the COVID-19 cases are because if we react late, our community will be compromised. Your age group is the most vulnerable to this virus and will suffer the greatest, so we are trying to keep it out of our building.

We can make exceptions to our no visitor policy on compassionate or medical grounds. Those exceptions would be for very short duration, monitored visits and must be approved by management.

We highly recommend that you limit your trips into the community and only go out if it is absolutely necessary. We realize that our staff also go back and forth in the community and we are trying to monitor that and their conduct at Harrison Pointe as diligently as possible.

Please understand that your management team and staff are doing everything we can to keep you safe and respect and abide by this decision.

Thank you very much.

Sincerely,

Glenn Bell
Co-Owner and General Manager

